

**Solutions Manual for Introduction to Management  
Accounting 16th Edition Horngren Sundem Schatzberg  
Burgstahler 0133058786 9780133058789**

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**CHAPTER 2**

**Introduction to Cost Behavior and Cost-Volume Relationships**

LEARNING OBJECTIVE	FUNDA- MENTAL ASSIGN- MENT MATERIAL	CRITICAL THINKING EXERCISES AND EXERCISES	PROBLEMS	CASES,NIKE 10K, EXCEL, COLLAB.,& INTERNET EXERCISES
LO1: Explain how cost drivers affect cost behavior.	A1, B1	25, 26, 28, 30, 31	47,49, 51, 53, 56	68
LO2: Show how changes in activity cost-driver levels affect variable and fixed costs.	A1, B1, A2, A3, B2, B3	25, 26, 29, 30, 31, 32, 41, 48	47,49, 52, 53, 54, 56, 59, 60, 63	68, 69, 73
LO3: Explain step- and mixed-cost behavior.	A4,B4	24,36,37,38, 39		75
LO4: Create a cost-volume-profit graph and understand the assumptions behind it.		33, 34, 35,40,	49	
LO5: Calculate break-even sales volume in total dollars and total units.	A2, A3, B2, B3	40, 41,42, 43	47,50,52,54, 55,57,59,61	68, 69, 73, 74
LO6: Calculate sales volume	A2 , B3	33, 34, 43, 62	47,50, 52, 54,	69

in total dollars and total units to reach a target profit.			55, 57, 59,	
LO7: Differentiate between contribution margin and gross margin.			61	
LO8: Explain the effects of sales mix on profits (Appendix 2A).		44	64, 65	70
LO9: Compute cost-volume-profit relationships on an after-tax basis (Appendix 2B).		45, 46	66, 67	71

## CHAPTER 2

### *Introduction to Cost Behavior and Cost-Volume Relationships*

2-A1 (20-25 Min.)

1. The cost driver for both resources is number of times the plant is cleaned. Labor cost is a fixed-cost resource, and cleaning supplies is a variable cost. Costs for cleaning between 4 and 8 times a month are:

Number of times plant is cleaned	Square Feet Cleaned	Labor Cost	Cleaning Supplies Cost**	Total cost	Cost per Cleaning
4	200,000*	\$21,000	\$ 8,000***	\$29,000	\$7,250
5	250,000	21,000	10,000	31,000	\$6,200
6	300,000	21,000	12,000	33,000	\$5,500
7	350,000	21,000	14,000	35,000	\$5,000
8	400,000	21,000	16,000	37,000	\$4,625

\*  $4 \times 50,000$  square feet

\*\* Cleaning supplies cost per time the plant is cleaned =  $\$8,000 \div 4 = \$2,000$

\*\*\*  $\$2,000$  per cleaning  $\times$  number of times plant is cleaned

The predicted total cost to clean the plant during the next quarter is the sum of the total costs for monthly cleanings of 5, 6, and 8 times. This is

$$\$31,000 + \$33,000 + \$37,000 = \$101,000$$

2. If Napco hires the outside cleaning company, all its cleaning costs will be variable at a rate of \$5,700 per cleaning. The cost driver will be “number of times cleaned.” The predicted cost to clean a total of  $5 + 6 + 8 = 19$  times is  $19 \times \$5,700 = \$108,300$ . Thus, Napco will save by not hiring the outside cleaning company.

The table below shows the total costs for the two alternatives. If Napco expects average “times cleaned” to be 6 or more, it would save by cleaning with its own employees. If Napco expects to average 5 or fewer cleanings per month, it would save by outsourcing.

Napco Cleans Plant		Outsource Cleaning Plant	
Times Cleaned	Napco	Times Cleaned	Outside
4	\$ 29,000	4	\$22,800
5	31,000	5	28,500
6	33,000	6	34,200
7	35,000	7	39,900
8	37,000	8	45,600

2-A2 (20-25min.)

1. Let N = number of units  
 Sales = Fixed expenses + Variable expenses + Net income  
 $\$1.00 N = \$4,000 + \$.68 N + 0$   
 $\$.32 N = \$4,000$   
 $N = 12,500$  units

Let S = sales in dollars  
 $S = \$4,000 + .68 S + 0$   
 $.32 S = \$4,000$   
 $S = \$12,500$

Alternatively, the 12,500 units may be multiplied by the \$1.00 to obtain \$12,500.

In formula form:

In units

$$\frac{\text{Fixed costs} + \text{Net income}}{\text{Contribution margin per unit}} = \frac{(\$4,000 + 0)}{\$.32} = 12,500 \text{ units}$$

In dollars

$$\frac{\text{Fixed costs} + \text{Net income}}{\text{Contribution margin percentage}} = \frac{(\$4,000 + 0)}{.32} = \$12,500$$

2. The quick way:  $(45,000 - 12,500) \times \$.32 = \$10,400$

Compare income statements:

	<u>Break-even</u> <u>Point</u>	<u>Increment</u>	<u>Total</u>
Volume in units	<u>12,500</u>	<u>32,500</u>	<u>45,000</u>
Sales	<u>\$12,500</u>	<u>\$32,500</u>	<u>\$45,000</u>
Deduct expenses:			
Variable	8,500	22,100	30,600
Fixed	<u>4,000</u>	---	<u>4,000</u>
Total expenses	<u>12,500</u>	<u>22,100</u>	<u>34,600</u>
Effect on net income	<u>\$ 0</u>	<u>\$ 10,400</u>	<u>\$ 10,400</u>

3. Total fixed expenses would be  $\$4,000 + \$1,600 = \$5,600$

$$\frac{\$5,600}{\$0.32/\text{unit}} = 17,500 \text{ units}; \quad \frac{\$5,600}{.32} = \$17,500 \text{ sales}$$

$$\text{or } 17,500 \text{ units} \times \$1.00 / \text{unit} = \$17,500 \text{ sales}$$

4. New contribution margin is  $\$1.00 - \$0.68 - \$0.07 = \$0.25$  per unit  
 Breakeven = Fixed cost  $\div$  contribution margin =  $\$4,000 \div \$0.25 = 16,000$  units

$$16,000 \text{ units} \times \$1.00 = \$16,000 \text{ in sales}$$

5. The quick way:  $(45,000 - 12,500) \times \$0.21 = \$6,825$ . On a graph, the slope of the total cost line would have a kink upward, beginning at the break-even point.

2-A3 (20-30min.)

The following format is only one of many ways to present a solution. This situation is really a demonstration of "sensitivity analysis," whereby a basic solution is tested to see how much it is affected by changes in critical factors. Much discussion can ensue, particularly about the final three changes.

The basic contribution margin per revenue mile is  $\$2.00 - \$1.60 = \$0.40$

	(1)	(2)	(3)	(4)	(5)
	Revenue	Contribution	(1) $\times$ (2)	Fixed	(3)-(4)
	Miles	MarginPer	Total	Expenses	Net
	<u>Sold</u>	<u>Revenue Mile</u>	<u>Contribution</u>		<u>Income</u>
			<u>Margin</u>		
1.	500,000	\$0.40	\$200,000	\$50,000	\$ 150,000
2. (a)	500,000	1.00	500,000	50,000	450,000
(b)	650,000	.40	260,000	50,000	210,000
(c)	500,000	(.08)	(40,000)	50,000	(90,000)
(d)	500,000	.40	200,000	65,000	135,000
(e)	575,000	.35	201,250	50,000	151,250
(f)	350,000	.41	143,500	50,000	93,500
(g)	575,000	.40	230,000	65,000	165,000

2-A4 (20-25 min.) Some of these answers are controversial, and reasonable cases can be built for alternative classifications. Class discussion of these answers should lead to worthwhile disagreements about anticipated cost behavior with regard to alternative cost drivers.

1. (b) Fixed cost.

2. (d) Step cost.
3. (a) Variable cost with respect to revenue.
4. (a) Variable cost with respect to miles flown.
5. (c) Mixed cost with respect to miles driven.
6. (b) Fixed cost.
7. (b) Fixed cost.
8. (b) Fixed cost.
9. (a) Variable cost with respect to cases of 7-Up.
10. (b) Fixed cost.
11. (b) Fixed cost.

2-B1 (20-25 Min.)

- The cost driver for both resources is number of times the restaurant is cleaned. Labor cost is a fixed-cost resource, and cleaning supplies is a variable cost. Costs for cleaning between 35 and 50 times are:

<u>Times Cleaned</u>	<u>Square Feet Cleaned</u>	<u>Labor Cost</u>	<u>Cleaning Supplies Cost**</u>	<u>Total Cost</u>	<u>Cost per Cleaning</u>
35	210,000*	\$21,000	\$ 16,800	\$37,800	\$1,080
40	240,000	21,000	19,200	40,200	\$1,005
45	270,000	21,000	21,600	42,600	\$ 947
50	300,000	21,000	24,000	45,000	\$ 900

\*  $35 \times 6,000$

\*\* The cost of cleaning supplies per cleaning =  $\$16,800 \div 35 = \$480$  per cleaning. The cost per square foot is  $\$480 \div 6,000 = \$.08$  or  $\$16,800 \div 210,000 = \$.08$ . The total cleaning supplies cost is either  $\$480 \times$  number of cleanings or  $\$.08 \times$  square feet cleaned.

The predicted total cost to clean during the November and December is the sum of the total costs for monthly cleanings of 45 and 50 times. This is

$$\$42,600 + \$45,000 = \$87,600$$

- If Applejack hires the outside cleaning company, all its cleaning costs will be variable at a rate of \$0.25 per square foot cleaned. The predicted cost to clean a total of  $45 + 50 = 95$  times is  $95 \times 6,000 \times \$0.25 = \$142,500$ . Thus, Applejack will not save by hiring the outside cleaning company.

To determine whether outsourcing is a good decision on a permanent basis, Applejack needs to know the expected demand for the cost driver over an extended time frame. As the following table shows, outsourcing becomes less attractive when cost driver levels are high. If average demand for cleaning is expected to be more than the number of cleanings at which the cost of outsourcing equals the internal cost, Applejack should continue to do its own cleaning. This point is C cleanings, where:

$$$.25 \times C \times 6,000 = \$21,000 + ( \$.08 \times C \times 6,000 )$$

$$C = \$21,000 \div ( \$.17 \times 6,000 ) = 20.588 \text{ cleanings}$$

Applejack should also consider such factors as quality and cost control when an outside cleaning company is used.

(1) Times Cleaned	(2) Square Feet Cleaned	(3) Applejack Total Cleaning Cost*	Outside Cleaning Cost $$.25 \times (2)$
35	210,000	\$37,800	\$52,500
40	240,000	40,200	60,000
45	270,000	42,600	67,500
50	300,000	45,000	75,000

\* From requirement 1, total cost is  $\$21,000 + \$.08 \times$  square feet cleaned

2-B2 (15-25 min.)

1.  $\$2,340 \div (\$30 - \$12) = 130$  child-days  
or  $130 \times \$30 = \$3,900$  revenue.
2.  $176 \times (\$30 - \$12) - \$2,340 = \$3,168 - \$2,340 = \$828$
3. a.  $198 \times (\$30 - \$12) - \$2,340 = \$3,564 - \$2,340 = \$1,224$   
or  $(22 \times \$18) + \$828 = \$396 + \$828 = \$1,224$   
b.  $176 \times (\$30 - \$14) - \$2,340 = \$2,816 - \$2,340 = \$476$   
or  $\$828 - (\$2 \times 176) = \$476$   
c.  $\$828 - \$220 = \$608$   
d.  $[(9.5 \times 22) \times (\$30 - \$12)] - (\$2,340 + \$300) = \$3,762 - \$2,640 = \$1,122$   
e.  $[(7 \times 22) \times (\$33 - \$12)] - \$2,340 = \$3,234 - \$2,340 = \$894$

2-B3 (15-20 min.)

$$\frac{\$9,100}{(\$25 - \$18)} = \frac{\$9,100}{\$7} = 1,300 \text{ units}$$

1.  $\frac{\$9,100}{(\$25 - \$18)} = \frac{\$9,100}{\$7} = 1,300 \text{ units}$
2. Contribution margin ratio:  $\frac{(\$43,000 - \$30,100)}{\$43,000} = 30\%$

$$3. \frac{(\$30,400 + \$8,000)}{(\$29 - \$13)} = \frac{\$38,400}{\$16} = 2,400 \text{ units}$$

$$4. (\$51,000 - \$18,000) \times (120\%) = \$39,600 \text{ contribution margin;} \\ \$39,600 - \$18,000 = \$21,600$$

$$5. \text{New contribution margin: } \$48 - (\$36 - 25\% \text{ of } \$36) \\ = \$48 - (\$36 - \$9) = \$21;$$

$$\text{New fixed expenses: } \$106,000 \times 115\% = \$121,900; \\ \frac{(\$121,900 + \$23,000)}{\$21} = \frac{\$144,900}{\$21} = 6,900 \text{ units}$$



2-B4 (20-25 min.)

The following classifications are open to debate. With appropriate assumptions, other answers could be equally supportable. For example, in #2, the health insurance would be a fixed cost if the number of employees will not change. This problem provides an opportunity to discuss various aspects of cost behavior. Students should make an assumption regarding the time period involved. For example, if the time period is short, say one month, more costs tend to be fixed. Over longer periods, more costs are variable. They also must assume something about the nature of the cost. For example, consider #4. Repairs and maintenance are often thought of as a single cost. However, repairs are more likely to vary with the amount of usage, making them variable, while maintenance is often on a fixed schedule regardless of activity, making them fixed.

Another important point to make is the cost/benefit criterion applied to determining “true” cost behavior. A manager may accept a cost driver that is plausible but may have less reliability than an alternative due to the cost associated with maintaining data for the more reliable cost driver.

<u>Cost</u>	<u>CostBehavior</u>	<u>LikelyCostDriver(s)</u>
1. X-rayoperatingcost	Mixed	Numberof x-rays
2. Insurance	Step (orvariable)	Numberofemployees
3.Cancerresearch	Fixed	
4.Repairs	Variable	Numberofpatients
5. Trainingcost	Fixed	
6. Depreciation	Fixed	
7.Consulting	Fixed	
8. Nursingsupervisors	Step	Number of nurses, patient-days

2-1 This is a good characterization of cost behavior. Identifying cost drivers will identify activities that affect costs, and the relationship between a cost driver and costs specifies how the cost driver influences costs.

2-2 Two rules of thumb to use are:

- a. Total fixed costs remain unchanged regardless of changes in cost-driver activity level.
- b. The per-unit variable cost remains unchanged regardless of changes in cost-driver activity level.

2-3 Examples of variable costs are the costs of merchandise, materials, parts, supplies, sales commissions, and many types of labor. Examples of fixed costs are real estate taxes, real estate insurance, many executive and supervisor salaries, and space rentals.

2-4 Fixed costs, by definition, do not vary in total as volume changes *within the relevant range* and during the time period specified (a month, year, etc.). However, when the cost-driver level is outside the relevant range (either less than or greater than the limits) management must decide whether to decrease or increase the capacity of the resource, expressed in cost-driver units. In the long run, all costs are subject to change. For example, the costs of occupancy such as a long-term non-cancellable lease cannot be changed for the term of the lease, but at the end of the lease management can change this cost. In a few cases, fixed costs may be changed by entities outside the company rather than by internal management – an example is the fixed, base charge for some utilities that is set by utility commissions.

2-5 Yes. Fixed costs per unit change as the volume of activity changes. Therefore, for fixed cost per unit to be meaningful, you must identify an appropriate volume level. In contrast, total fixed costs are independent of volume level.

2-6 No. Cost behavior is much more complex than a simple dichotomy into fixed or variable. For example, some costs are not linear, and some have more than one cost driver. Division of costs into fixed and variable categories is a useful simplification, but it is not a complete description of cost behavior in most situations.

2-7 No. The relevant range pertains to both variable and fixed costs. Outside a relevant range, some variable costs, such as fuel consumed, may behave differently per unit of activity volume.

2-8 The major simplifying assumption is that we can classify costs as either variable or fixed with respect to a single measure of the volume of output activity.

2-9 The same cost may be regarded as variable in one decision situation and fixed in a second decision situation. For example, fuel costs are fixed with respect to the addition of one more passenger on a bus because the added passenger has almost no effect on total fuel costs. In contrast, total fuel costs are variable in relation to the decision of whether to add one more mile to a city bus route.

2-10 No. Contribution margin is the excess of sales over all *variable* costs, not *fixed* costs. It may be expressed as a total, as a ratio, as a percentage, or per unit.

2-11 A "break-even analysis" does not describe the real value of a CVP analysis, which shows profit at any volume of activity within the relevant range. The break-even point is often only incidental in studies of cost-volume relationships. CVP analysis predicts how managers' decisions will affect sales, costs, and net income. It can be an important part of a company's planning process.

2-12 No. break-even points can vary greatly within an industry. For example, Rolls Royce has a much lower break-even volume than does Honda (or Ford, Toyota, and other high-volume auto producers).

2-13 No. The CVP technique you choose is a matter of personal preference or convenience. The equation technique is the most general, but it may not be the easiest to apply. All three techniques yield the same results.

2-14 Three ways of lowering a break-even point, holding other factors constant, are: decrease total fixed costs, increase selling prices, and decrease unit variable costs.

2-15 No. In addition to being quicker, incremental analysis is simpler. This is important because it keeps the analysis from being cluttered by irrelevant and potentially confusing data.

2-16 Operating leverage is a firm's ratio of fixed to variable costs. A highly leveraged company has relatively high fixed costs and low variable costs. Such a firm is risky because small changes in volume lead to large changes in net income. This is good when volume increases but can be disastrous when volumes fall.

2-17 An increase in demand for a company's products will drive almost all other cost-driver levels higher. This will cause cost drivers to exceed capacity or the upper end of the relevant range for its fixed-cost resources. Since fixed-cost resources must be purchased in "chunks" of capacity, the proportional increase in cost may exceed the proportional increase in the use of the related cost-driver. Thus cost per cost-driver unit may increase.

2-18 The margin of safety shows how far sales can fall before losses occur – that is before the company reaches the break-even sales level.

2-19 No. In retailing, the contribution margin is likely to be smaller than the gross margin. For instance, sales commissions are deducted in computing the contribution margin but not the gross margin. In manufacturing companies the opposite is likely to be true because there are many fixed manufacturing costs deducted in computing gross margin.

2-20 No. CVP relationships pertain to both profit-seeking and nonprofit organizations. In particular, managers of nonprofit organizations must deal with tradeoffs between variable and fixed costs. To many government department managers, lump-sum budget appropriations are regarded as the available revenues.

2-21 Contribution margin could be lower because the proportion of sales of the product bearing the higher unit contribution margin is lower than the proportion budgeted.

2-22

$$\begin{array}{r} \text{Target income before} \\ \text{income taxes} \end{array} = \frac{\text{Target after-tax net income}}{1 - \text{tax rate}}$$

2-23

$$\begin{array}{r} \text{Change in} \\ \text{net income} \end{array} = \begin{array}{r} \text{Change in volume} \\ \text{in units} \end{array} \times \begin{array}{r} \text{Contribution margin} \\ \text{per unit} \end{array} \times (1 - \text{tax rate})$$

2-24 The fixed salary portion of the compensation is a fixed cost. It is independent of how much is sold. In contrast, the 5% commission is a variable cost. It varies directly with the amount of sales. Because the compensation is part fixed cost and part variable cost, it is considered a mixed cost.

2-25 The key to determining cost behavior is to ask, “If there is a change in the level of the cost driver, will the total cost of the resource change immediately?” If the answer is yes, the resource cost is variable. If the answer is no, the resource cost is fixed. Using this question as a guide, the cost of advertisements is normally variable as a function of the number of advertisements. Note that because the number of advertisements may not vary with the level of sales, advertising cost may be fixed with respect to the cost driver “level of sales.” Salaries of marketing personnel are a fixed cost. Travel costs and entertainment costs can be either variable or fixed depending on the policy of management. The key question is whether it is necessary to incur additional travel and entertainment costs to generate added sales.

2-26 The key to determining cost behavior is to ask, “If there is a change in the level of the cost driver, will the total cost of the resource change immediately?” If the answer is yes, the resource cost is variable. If the answer is no, the resource cost is fixed. Using this question as a guide, the cost of labor can be fixed or variable as a function of the number of hours worked. Regular wages may be fixed if there is a commitment to the laborers that they will be paid for normal hours regardless of the workload. However, overtime and temporary labor wages are variable. The depreciation on plant and machinery is not a function of the number of machine hours used and so this cost is fixed.

2-27 Suggested value chain functions are listed below.

New Products	New Technology	New Positioning Strategies	New Pricing
<input type="checkbox"/> Marketing <input type="checkbox"/> R & D <input type="checkbox"/> Design	<input type="checkbox"/> R & D <input type="checkbox"/> Design	<input type="checkbox"/> Marketing <input type="checkbox"/> Support functions	<input type="checkbox"/> Marketing

2-28 (10-15 min.)

Situation	Best Cost Driver	Justification
1.	Number of Setups	Because each setup takes the same amount of time, the best cost driver is number of setups. Data is both plausible, reliable, and easy to maintain.
2.	Setup Time	Longer setup times result in more consumption of mechanics' time. Simply using number of setups as in situation 1 will not capture the diversity associated with this activity.
3.	Cubic Feet	Assuming that all products are stored in the warehouse for about the same time (that is inventory turnover is about the same for all products), and that products are stacked, the volume occupied by products is the best cost driver.
4.	Cubic Feet Weeks	If some types of product are stored for more time than others, the volume occupied must be multiplied by a time dimension. For example, if product A occupies 100 cubic feet for an average of 2 weeks and product B occupies only 40 cubic feet but for an average of 10 weeks, product B should receive twice as much allocation of warehouse occupancy costs.
5.	Number of Orders	Because each order takes the same amount of time, the best cost driver is number of orders. Data is both plausible, reliable, and easy to maintain.
6.	Number of Orders	Each order is for different types of products but there is not diversity between them in terms of the time it takes to process the order. (If there was variability in the number of product types ordered, the best driver would be number of order line items.)

2-29 (5-10 min.)

1.	Contribution margin	= \$960,000 - \$533,000	= \$427,000
	Net income	= \$427,000 - \$310,000	= \$117,000
2.	Variable expenses	= \$550,000 - \$300,000	= \$250,000
	Fixed expenses	= \$300,000 - \$ 46,000	= \$254,000
3.	Sales	= \$500,000 + \$520,000	= \$1,020,000
	Net income	= \$520,000 - \$200,000	= \$320,000

2-30 (5-10 min.)

The \$278,000 annual advertising fee is a fixed cost. The \$6,100 cost for each advertisement is a variable cost.

If the total number of ads is 46 the total cost of advertising is

$$\$278,000 + 46 \times \$6,100 = \$558,600$$

If the total number of ads is 92 the total cost of advertising is

$$\$278,000 + 92 \times \$6,100 = \$839,200.$$

The total cost of advertising does not double in response to a doubling of the number of ads because the fixed costs do not change.

2-31 (5-10 min.)

With respect to the cost driver sales dollars, the \$3,200,000 annual salaries of sales personnel is a fixed cost. The sales commissions, travel costs, and entertainment costs are variable costs.

If the total sales dollars is \$24 million, the total cost of the selling activity is

$$\$3,200,000 + .20 \times \$24,000,000 = \$8,000,000$$

If the total sales dollars is only \$12 million, the total cost of the selling activity is

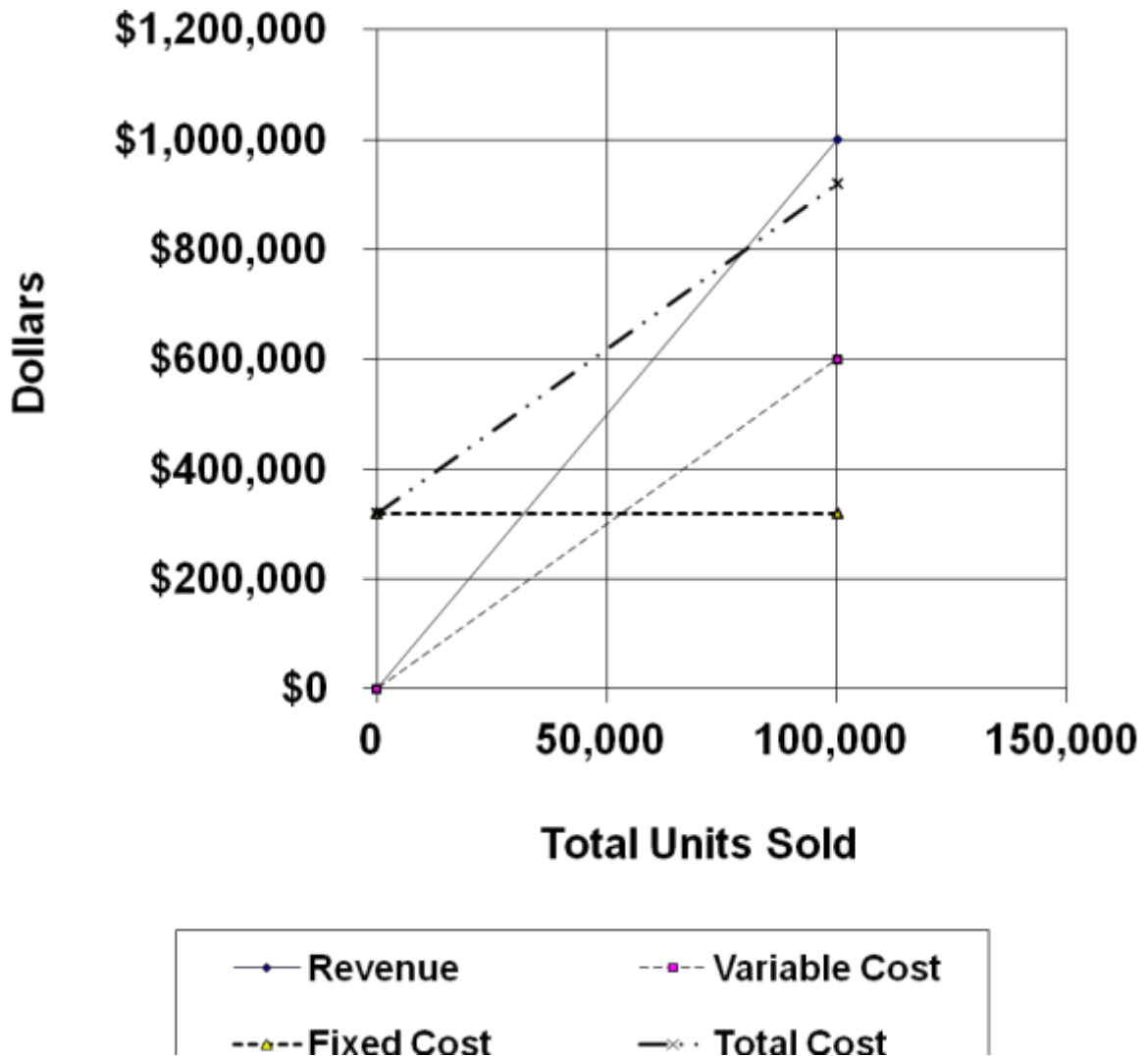
$$\$3,200,000 + .20 \times \$12,000,000 = \$5,600,000.$$

The total cost of the selling activity does not decrease by 50% when the cost driver decreases by 50% because the fixed costs do not change.

2-32 (10-20 min.)

1. 
$$d = c \times (a - b)$$
$$\$750,000 = 125,000 \times (\$26 - b)$$
$$b = \$20$$
$$f = d - e$$
$$= \$750,000 - \$675,000 = \$75,000$$
  
2. 
$$d = c \times (a - b)$$
$$= 100,000 \times (\$10 - \$6) = \$400,000$$
$$f = d - e$$
$$= \$400,000 - \$320,000 = \$80,000$$
  
3. 
$$c = d \div (a - b)$$
$$= \$63,000 \div \$3 = 21,000 \text{ units}$$
$$e = d - f$$
$$= \$63,000 - \$14,000 = \$49,000$$
  
4. 
$$d = c \times (a - b)$$
$$= 60,000 \times (\$30 - \$20)$$
$$= \$600,000$$
$$e = d - f$$
$$= \$600,000 - \$12,000 = \$588,000$$
  
5. 
$$d = c \times (a - b)$$
$$\$172,000 = 86,000 \times (a - \$12)$$
$$a = \$14$$
$$f = d - e$$
$$= \$172,000 - \$125,000 = \$47,000$$

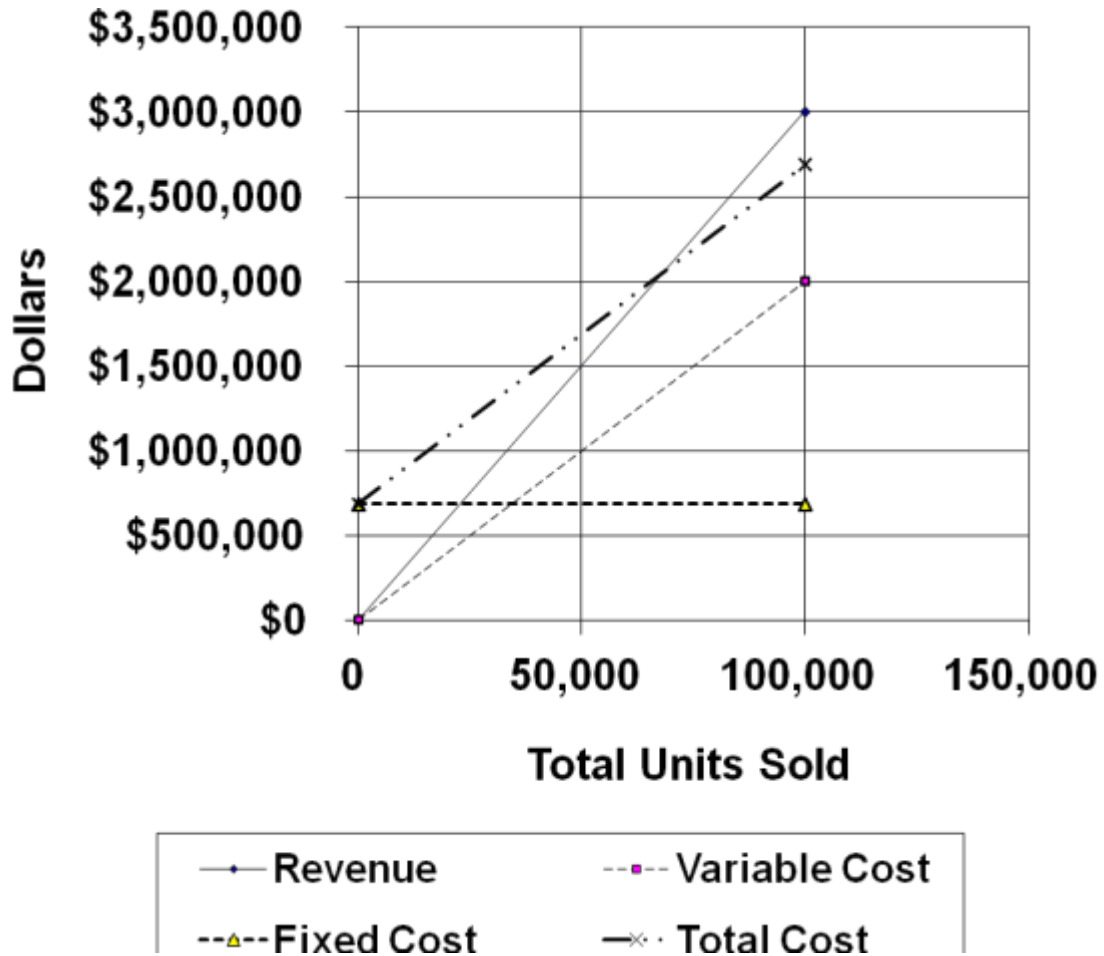
2-33 (10 min.)



Using the graph above, the *estimated* breakeven point in total units sold is about 80,000 (where revenue = \$800,000 and total costs = \$320,000 + \$480,000 = \$800,000). The *estimated* net income for 100,000 units sold is \$80,000 (revenue of \$1,000,000 – total costs of \$320,000 + \$600,000 = \$920,000).



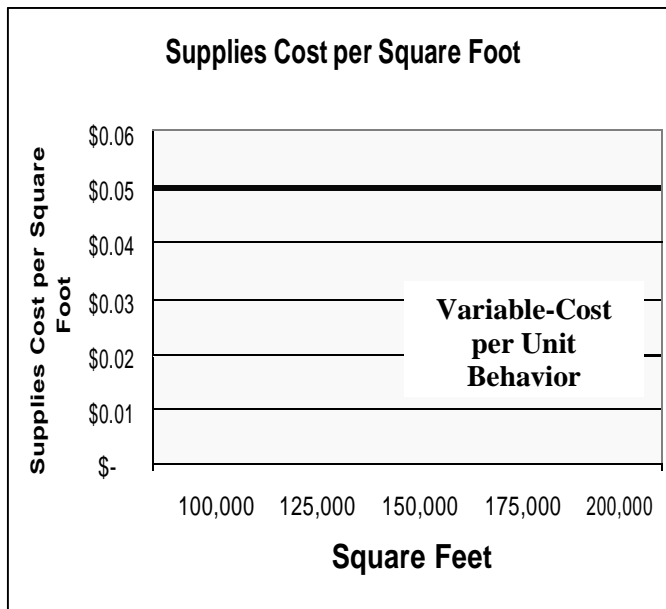
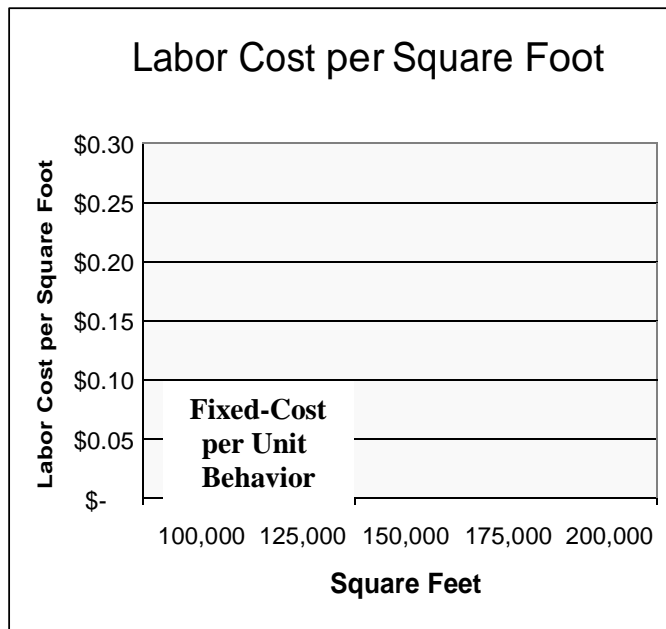
2-34 (10 min.)



Using the graph above, the *estimated* breakeven point in total units sold is about 60,000 (actual breakeven volume is 58,800). The *estimated* net loss for 50,000 units sold is \$88,000 (revenue of \$1,500,000 – total cost of \$1,588,000 or CM of \$500,000 less fixed cost of \$588,000).

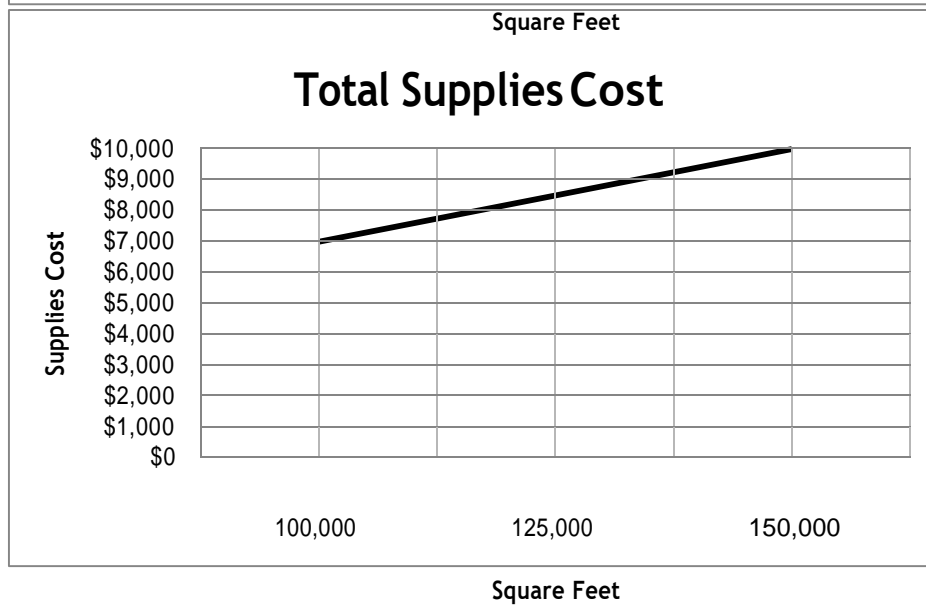
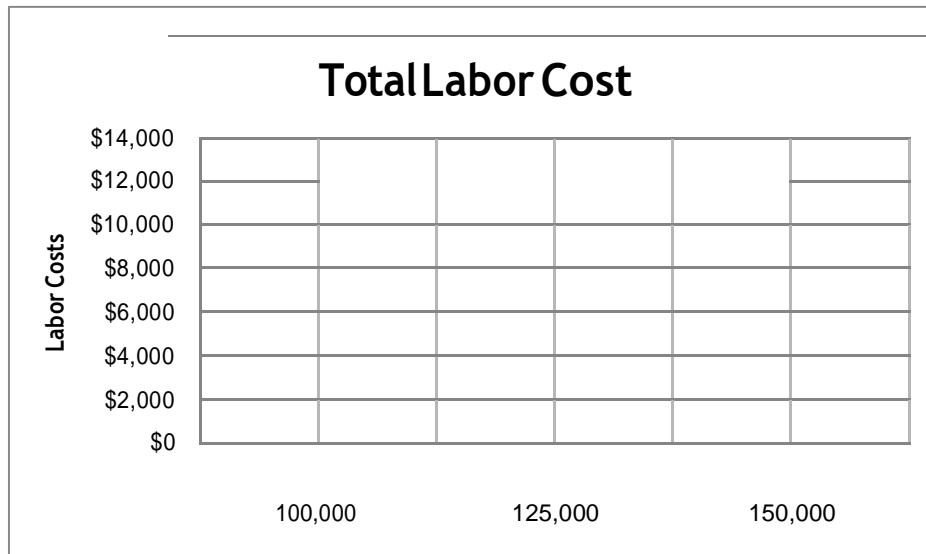
2-35 (20–25 min.)

Square Feet	Labor Cost	Labor Cost per Square Foot	Supplies Cost	Supplies Cost per Square Foot
100,000	\$24,000	\$ 0.240	\$ 5,000	\$0.050
125,000	24,000	\$ 0.192	6,250	0.050
150,000	24,000	\$ 0.160	7,500	0.050
175,000	24,000	\$ 0.137	8,750	0.050
200,000	24,000	\$ 0.120	10,000	0.050



2-36 (20-25 min.)

<u>Square Feet</u>	<u>Labor Cost Per Square Foot (Estimated)</u>	<u>Total Labor Cost</u>	<u>Supplies Cost per Square Foot</u>	<u>Supplies Cost</u>
100,000	\$0.12	\$12,000	\$0.06	\$ 6,000
125,000	0.096	12,000	0.06	7,500
150,000	0.08	12,000	0.06	9,000



Labor cost shows a fixed-cost behavior, while supplies cost shows a variable-cost behavior.

- 2-37 (5 min.) Only (b) is a step cost.
- (a) This is a fixed cost. The same cost applies to all volumes in the relevant range.
- (b) This is a true step cost. Each time 15 students are added, the cost increases by the amount of one teacher's salary.
- (c) This is a variable cost that may be different per unit at different levels of volume. It is not a step cost. Why? Because each unit of product requires a particular amount of steel, regardless of the form in which the steel is purchased.

2-38 (5 min.) The \$8,000 is a fixed cost and the \$52 per unit is a variable cost. By definition, adding a fixed cost and a variable cost together produces a mixed cost.

2-39 (10-15 min.)

1. Machining labor: G, number of units completed or labor hours
2. Raw material: B, units produced; could also be D if the company's purchases do not affect the price of the raw material.
3. Annual wage: C or E (depending on work levels), labor hours
4. Water bill: H, gallons of water used
5. Quantity discounts: A, amount purchased
6. Depreciation: E, capacity
7. Sheet steel: D, number of farm implements of various types
8. Salaries: F, number of solicitors
9. Natural gas bill: C, cubic feet of usage

2-40 (10 min.)

1.
 

Let TR	=	total revenue
TR - .25(TR) - \$45,000,000	=	0
.75(TR)	=	\$45,000,000
TR	=	\$60,000,000
2. Daily revenue per patient =  $\$60,000,000 \div 37,500 = \$1,600$ . This may appear high, but it includes the room charge plus additional charges for drugs, x-rays, and so forth.

2-41 (10 min.)

1. The break-even point in total revenue is fixed cost divided by the contribution-margin ratio (CMR). CMR equals  $1 - \text{Variable-Cost Ratio}$ .

$$\text{Break-even Point} = \text{Fixed Cost} \div \text{CMR} = \$42,000,000 \div (1 - 0.7) = \$140,000,000.$$

- 2.

a.	Total revenue	\$150,000,000
	Variable cost ( $.7 \times 150,000,000$ )	<u>105,000,000</u>
	Contribution margin	45,000,000
	Fixed costs	<u>42,000,000</u>
	Net profit	<u>\$ 3,000,000</u>
b.	Total revenue	\$150,000,000
	Variable cost ( $1.1 \times .7 \times 150,000,000$ )	<u>115,500,000</u>
	Contribution margin	34,500,000
	Fixed costs	<u>42,000,000</u>
	Net loss	<u>\$ (7,500,000)</u>

2-42 (15 min.)

	a	b
1.	<u>100% Full</u>	<u>50% Full</u>
Room revenue @ \$54	\$1,971,000 <sup>a</sup>	\$ 985,500 <sup>b</sup>
Variable costs @ \$9	<u>328,500</u>	<u>164,250</u>
Contribution margin	1,642,500	821,250
Fixed costs	<u>900,000</u>	<u>900,000</u>
Net income (loss)	<u>\$ 742,500</u>	<u>\$ (78,750)</u>

<sup>a</sup>  $100 \times 365 = 36,500$  rooms per year  
 $36,500 \times \$54 = \$1,971,000$

<sup>b</sup>  $50\%$  of  $\$1,971,000 = \$985,500$

2. Let N = number of rooms rented  
 $\$54N - \$9N - \$900,000 = 0$   
 $N = \$900,000 \div \$45 = 20,000$  rooms  
Percentage occupancy =  $20,000 \div 36,500 = 54.8\%$

2-43 (15min.)

1. \$23. To compute this, let X be the variable cost that generates \$1 million in profits:

$$\begin{aligned}(\$48 - X) \times 800,000 - \$19,000,000 &= \$1,000,000 \\(\$48 - X) &= (\$1,000,000 + \$19,000,000) \div 800,000 \\\$48 - X &= \$200 \div 8 = \$25 \\X &= \$48 - \$25 = \$23\end{aligned}$$

2. Loss of \$600,000:

$$\begin{aligned}(\$48 - \$25) \times 800,000 - \$19,000,000 \\= (\$23 \times 800,000) - \$19,000,000 \\= \$18,400,000 - \$19,000,000 \\= (\$600,000)\end{aligned}$$

2-44 (15-20 min.)

1. Let  $2R$  = pints of raspberries and  $5R$  = pints of strawberries  
sales - variable expenses - fixed expenses = zero net income  
 $(\$1.05 \times 5R) + (\$1.30 \times 2R) - (\$.85 \times 5R) - (\$.90 \times 2R) - \$15,300 = 0$   
 $(\$5.25 \times R) + (\$2.60 \times R) - (\$4.25 \times R) - (\$1.80 \times R) - \$15,300 = 0$   
 $\$1.8 \times R - \$15,300 = 0$   
 $R = 8,500$   
 $2R = 17,000$  pints of raspberries  
 $5R = 42,500$  pints of strawberries
2. Let  $S$  = pints of strawberries  
 $(\$1.05 - \$.85) \times S - \$15,300 = 0$   
 $.20S - \$15,300 = 0$   
 $S = 76,500$  pints of strawberries
3. Let  $R$  = pints of raspberries  
 $(\$1.30 - \$.90) \times R - \$15,300 = 0$   
 $(\$.40 \times R) - \$15,300 = 0$   
 $R = 38,250$  pints of raspberries

2-45 (10 min.)

1.  $(\$1.50 \times N) - (\$1.20 \times N) - \$18,000 = \$864 \div (1 - .25)$   
 $(\$ .30 \times N) = \$18,000 + (\$864 \div .75)$   
 $(\$ .30 \times N) = \$18,000 + \$1,152$   
 $N = \$19,152 \div \$ .30 = 63,840$  units
2.  $(\$1.50 \times N) - (\$1.20 \times N) - \$18,000 = \$1,440 \div (1 - .25)$   
 $(\$ .30 \times N) = \$18,000 + (\$1,440 \div .75)$   
 $(\$ .30 \times N) = \$18,000 + \$1,920$   
 $N = \$19,920 \div \$ .30 = 66,400$  units

2-46 (15 min.)

Several variations of the following general approach are possible:

$$\text{Sales} - \text{Variable expenses} - \text{Fixed expenses} = \frac{\text{Target after-tax net income}}{1 - \text{tax rate}}$$
$$S - .55S - \$664,000 = \frac{\$136,000}{(1 - .32)}$$
$$.45S = \$664,000 + \$200,000$$
$$S = \$864,000 \div .45 = \$1,920,000$$

Check:	Sales	\$1,920,000
	Variable expenses (55%)	<u>1,056,000</u>
	Contribution margin	864,000
	Fixed expenses	<u>664,000</u>
	Income before taxes	\$ 200,000
	Income taxes @ 32%	<u>64,000</u>
	Net income	<u>\$ 136,000</u>



2-47 (40-50 min.)

1. Several variations of the following general approach are possible:

Let N = Unit Sales.

$$\begin{aligned} \text{Sales} - \text{Variable expenses} - \text{Fixed expenses} &= \text{Profit} \\ \$5N - \$4.1N - (\$3,000 + \$4,000 + \$3,000) &= \$500 \\ \$.9N - \$10,000 &= \$500 \\ N = \$10,500 \div \$.9 &= 11,666.67 \text{ glasses of beer} \end{aligned}$$

Check: Sales (11,666.67 × \$5)	\$58,333
Variable expenses (11,666.67 × \$4.1)	<u>47,833</u>
Contribution margin	10,500
Fixed expenses	<u>10,000</u>
Profit	<u>\$ 500</u>

2.  $\$5N - \$4.1N - \$10,000 = .05 \times (\$5N)$

$$N = \$10,000 \div (\$.9 - \$.25) = 15,385 \text{ glasses of beer}$$

3. Fixed Cost ÷ (Sales price – cost of meat – cost of buns – cost of other ingredients) = # of hamburgers

$$\$1,560 \div (\$1.24 - \$.40 - \$.12 - \$.12) = 2,600 \text{ hamburgers}$$

4.  $(3,000 \times \$.60) + (4,800 \times \$.90) - \$1,560 = \$1,800 + \$4,320 - \$1,560 = \$4,560$  added profit

5.  $\$1,560 \div (\$.60 + \$.90) = 1,040$  new customers are needed to breakeven on the new business.

A sensitivity analysis would help provide Terry with an assessment of the financial risks associated with the new hamburger business. Suppose that Terry is confident that demand for hamburgers would range between break-even ± 500 new customers and that expected fixed costs will not change within this range. The contribution margin generated by each new customer is \$1.50 so Terry will realize a maximum loss or profit from the new business in the range ± \$1.50 × 500 = ± \$750.

Another way to assess financial risk that Terry should be aware of is the company's operating leverage (the ratio of fixed to variable costs). A highly leveraged company has relatively high fixed costs and low variable costs. Such a firm is risky because small changes in volume lead to large changes in net income. This is good when volume increases but can be disastrous when volumes fall.

6. The additional cost of higher quality hamburger ingredients is  $.5 \times \$.64 = \$.32$ . Any price for the higher quality hamburgers above the current price of \$1.24 plus \$.32, or \$1.56, will improve profits, assuming the same number of customers purchase hamburgers.

2-48 (30-40 min.)

1. The cost of labor and equipment rent is fixed at \$21,000 per month. Cleaning supplies cost varies in proportion to the number of times the store is cleaned. The cost per cleaning is  $\$12,000 \div 60 = \$200$ .

<u>Number of Times Store Is Cleaned</u>	<u>Labor &amp; Rent Cost</u>	<u>Cleaning Supplies Cost at \$200 per Cleaning</u>	<u>Total Cost</u>	<u>Cost per Cleaning</u>
35	\$21,000	\$7,000	\$28,000	\$800.00
40	21,000	8,000	29,000	725.00
45	21,000	9,000	30,000	666.67
50	21,000	10,000	31,000	620.00
55	21,000	11,000	32,000	581.82
60	21,000	12,000	33,000	550.00

The total cost of cleaning for the next quarter is:

$$\begin{aligned}
 \text{Total cost} &= \text{Total Fixed Cost} + \text{Total Variable Cost} \\
 &= 3 \times \$21,000 + (50 + 46 + 35) \times \$200 \text{ per Cleaning} \\
 &= \$63,000 + \$26,200 \\
 &= \$89,200
 \end{aligned}$$

2. See the chart on the next page.

3.

<u>Month</u>	<u>Number of Times Store Is Cleaned</u>	<u>Costs of Super Valu Cleaning Store</u>			<u>Outside Cleaning Cost</u>
		<u>Labor &amp; Rent Cost</u>	<u>Cleaning Supplies Cost</u>	<u>Total Cost</u>	
June	35	\$21,000	\$ 7,000	\$28,000	\$25,200
May	46	21,000	9,200	30,200	33,120
April	50	21,000	10,000	<u>31,000</u>	<u>36,000</u>
				<u>\$89,200</u>	<u>\$94,320</u>

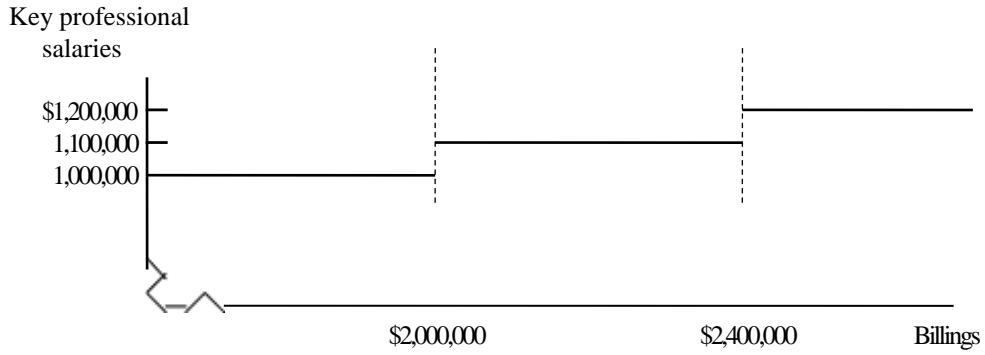
Super Value will save  $\$94,320 - \$89,200 = \$5,120$  by continuing to do its own cleaning rather than using the outside cleaning company, as shown in the above schedule.



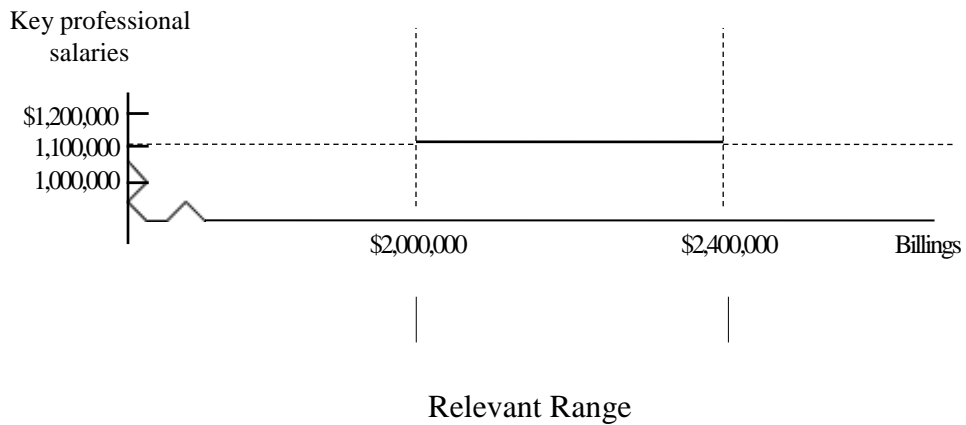
2-49 (10-15 min.)

The budget for professional salaries for the coming year is \$1,100,000.

Refined analysis:



Simplified analysis:



2-50 (15-20 min.)

1. Microsoft:  $(\$60,420 - \$11,598) \div \$60,420 = .81$  or 81%

Procter & Gamble:  $(\$83,503 - \$40,695) \div \$83,503 = .51$  or 51%

There is very little variable cost for each unit of software sold by Microsoft, as the variable cost percentage is only 19%. The variable cost percentage for the soap, cosmetics, foods, and other products of Procter & Gamble is much higher at 49%.

2. Microsoft:  $\$10,000,000 \times .81 = \$8,100,000$

Procter & Gamble:  $\$10,000,000 \times .51 = \$5,100,000$

3. We know that the total contribution margin generated by any added sales will be added to the operating income. Thus, we can simply multiply the contribution margin percentage by the changes in sales to get the change in operating income.

The main assumption we make is that the sales volume remains in the relevant range so that total fixed costs do not change and unit variable cost remain unchanged. This generally means that such predictions will apply only to small changes in volume – changes that do not cause either the addition or reduction of capacity.

2-51 (15-20 min.)

		<u>Film</u>	<u>Refreshments</u>	<u>Total</u>
1.	Revenue from admissions	\$2,250	\$270 <sup>b</sup>	\$2,520
	Variable costs	<u>1,125<sup>a</sup></u>	<u>162<sup>c</sup></u>	<u>1,287</u>
	Contribution margin	<u>\$1,125</u>	<u>\$108</u>	\$1,233
	Fixed costs:			
	Auditorium rental	\$330		
	Labor	<u>435</u>		<u>765</u>
	Operating income			<u>\$468</u>

<sup>a</sup>

$$.50 \times \$2,250 = \$1,125$$

$$^b .12 \times \$2,250 = \$270$$

$$^c .60 \times \$270 = \$162$$

Some labor might be exclusively devoted to refreshments. Labor might be allocated, but such a discussion is not the major point of this chapter.

		<u>Film</u>	<u>Refreshments</u>	<u>Total</u>
2.	Revenue from admissions	\$1,400.00	\$168.00 <sup>b</sup>	\$1,568.00
	Variable costs	<u>750.00<sup>a</sup></u>	<u>100.80<sup>c</sup></u>	<u>850.80</u>
	Contribution margin	<u>\$650.00</u>	<u>\$67.20</u>	\$717.20
	Fixed costs:			
	Auditorium rental	\$330		
	Labor	<u>435</u>		<u>765.00</u>
	Operating income (loss)			<u>\$ (47.80)</u>

<sup>a</sup> Guarantee is \$750

$$^b .12 \times \$1,400 = \$168$$

$$^c .60 \times \$168 = \$100.80$$

3. The offer would shift the risk completely to the movie producer, whereas ordinarily the theater owner bears a great deal of the risk. The owner is assured of a specified income; the producer then reaps the reward or bears the cost of the actual attendance level.

2-52 (15min.)

1. Let  $X$  = amount of additional fixed costs for advertising

$$(1,300,000 \times \text{£}15) + \text{£}270,000 - .20(1,300,000 \times \text{£}15) - (\text{£}7,300,000 + X) = 0$$

$$\text{£}19,500,000 + \text{£}270,000 - \text{£}3,900,000 - \text{£}7,300,000 - X = 0$$

$$X = \text{£}19,770,000 - \text{£}11,200,000$$

$$X = \text{£}8,570,000$$

2. Let  $Y$  = number of seats sold

$$\text{£}15Y + \text{£}270,000 - .20 \times \text{£}15Y - \text{£}11,000,000 = \text{£}490,000$$

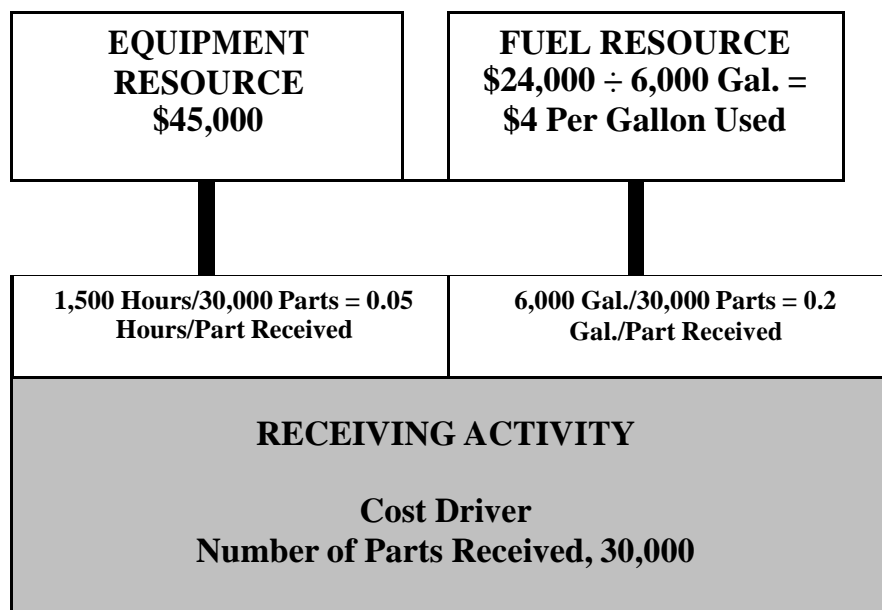
$$\text{£}12Y = \text{£}11,220,000$$

$$Y = 935,000 \text{ seats}$$

2-53 (45-55 min.)

1. Exhibit A shows the relationships between the receiving activity and the resources used. This information can now be used for cost control purposes. Knowing the two rates, gallons per part received and machine hours operated per part received, will help operating managers predict costs. These rates are measures of productivity in the receiving department.

Exhibit A



2. When the activity level increases, the use of resources will increase. Thus, the output measures or cost driver levels will increase – that is, total hours and total gallons. Normally, productivity rates such as gallons per part received and hours operated per part received will not change significantly unless a) there is action taken to improve efficiency, or b) factors act to decrease efficiency.

An equation can be derived to predict total cost using the above concept.

$$\begin{aligned} \text{Total Cost} &= \text{Variable Cost of Fuel} + \text{Fixed Cost of Equipment} \\ &= (\text{Number of Parts Received} \times \text{Gallon/Part} \times \text{Price/Gallon}) + \$45,000 \end{aligned}$$

The total cost of receiving 40,000 parts is

$$(40,000 \text{ parts} \times 0.2 \text{ Gallon/Part} \times \$4/\text{Gallon}) + \$45,000 = \$77,000$$



3. The new fuel consumption rate will be  $.80 \times 0.2$  gallons/part received = 0.16 gallons per part received. The predicted cost of receiving 30,000 parts is

$$(30,000 \text{ Parts} \times 0.16 \text{ Gallons/Part} \times \$4.00 \text{ per Gallon}) + \$45,000 \\ = \$19,200 + \$45,000 = \$64,200.$$

The receiving department will not achieve the 10% cost reduction goal of \$62,100 even though productivity in fuel usage improved by 20%. Although the variable cost of fuel declines by 20%, the fixed cost of equipment does not decline at all, and the fixed equipment costs are a large portion of the total cost of receiving. Perhaps management should consider setting cost reduction goals in the light of knowledge of cost behavior.

4. The new model contains productivity measures that are controllable by operating managers who are responsible for costs incurred. As a result, management can expect higher levels exerted effort by managers as well as improvement in cost control.
5. One refinement is to note that total fuel usage is a function of both the efficiency in machine use as well as efficiency in fuel consumption. In terms of productivity metrics this can be expressed as follows:

Current model:

$$\text{Total Fuel Cost} = \$/\text{Gallon} \times \text{Gallons/Part Received} \times \text{Total Number of Parts Received}.$$

Refined model:

$$\text{Total Fuel Cost} = \$/\text{Gallon} \times \text{Gallons Used/Operating Hour} \times \text{Operating Hours/Part Received} \times \text{Total Number of Parts Received}.$$

The refined model has two productivity measures instead of only one. Both these measures are controllable by operating managers in the receiving department. As a result, management can focus effort in two areas of potential improvement. For example, if there was a 20% improvement in both these productivity measures, the total fuel cost would be

$$\text{Total fuel cost} = \$4/\text{Gal.} \times .8 \times 4 \text{ Gal./Hour Operated} \times .8 \times .05^* \text{ Hours Operated/Part Received} \times 30,000 \text{ Parts Received} = \$15,360.$$

\* 1,500 operating hours/30,000 parts received

The predicted total cost of receiving would then be

$$\$15,360 + \$45,000 = \$60,360 \text{ and the target goal would be achieved.}$$

2-54 (20-30 min.)

Many shortcuts are available, but this solution uses the equation technique.

1. Let  $N$  = meals sold  
Sales - Variable expenses - Fixed expenses = Profit before taxes  
 $\$18N - \$9.50N - \$17,000 = \$8,500$   
 $N = \$25,500 \div \$8.50$   
 $N = 3,000$  meals
2.  $\$18N - \$9.50N - \$17,000 = \$0$   
 $N = \$17,000 \div \$8.50$   
 $N = 2,000$  meals
3.  $\$22N - \$11.40N - \$25,420 = \$8,500$   
 $N = \$33,920 \div \$10.60$   
 $N = 3,200$  meals
4. Profit =  $(\$22 \times 2,550) - (\$11.40 \times 2,550) - \$25,420$   
Profit =  $\$1,610$
5. Profit =  $(\$22 \times 2,800) - (\$11.40 \times 2,800) - (\$25,420 + \$2,300)$   
Profit =  $\$29,680 - \$27,720$   
Profit =  $\$1,960$ , an increase of  $\$350$ .

A shortcut, incremental approach follows:

Increase in contribution margin, $250 \times \$10.60$	\$2,650
Increase in fixed costs	<u>2,300</u>
Increase in profit	<u>\$ 350</u>

2-55 (10-15 min.)

1. The break-even point is  $\$65 \text{ fixed cost} \div \$2 \text{ per day} = 32.5 \text{ days}$
2. The break-even point is about  $\$7 \text{ fixed cost} \div [\$2 - (.40 \times \$2)] = 5.8 \text{ days}$
3. Let  $N = 50 \text{ days rented.}$

Under the traditional system the total income is

$$\begin{aligned} \text{Revenue} - \text{variable cost} - \text{fixed cost} &= \$2 \times N - \$0 \times N - \$65 \\ &= \$100 - \$65 \\ &= \$35 \end{aligned}$$

Under the new system the income is

$$\begin{aligned} \text{Revenue} - \text{variable cost} - \text{fixed cost} &= \$2 \times N - (.4 \times \$2 \times N) - \$7 \\ &= \$100 - \$40 - \$7 \\ &= \$53 \end{aligned}$$

4. Under the traditional system there would be a loss of \$53.

$$\$2 \times 6 - \$65 = (\$53)$$

Under the new system there would be an income of \$.20.

$$\$2 \times 6 - (.4 \times \$2 \times 6) - \$7 = \$.20$$

5. Blockbuster reduces its risk substantially under the new system because it reduces its fixed cost.

2-56 (10-15 min.) Amounts are in millions (rounded with slight rounding errors).

Net sales (.9 × \$82,559)	\$74,303
Variable costs:	
Cost of goods sold (.9 × \$40,768)	<u>36,691</u>
Contribution margin	37,612
Fixed costs:	
Selling, administrative, and general expenses	<u>25,973</u>
Operating income	<u>\$11,639</u>

The percentage decrease in operating income would be  $1 - (\$11,639 \div \$15,818) = 1 - .736$  or 26.4%, compared with a 10% decrease in sales. The contribution margin would decrease by 10% or  $.10 \times (\$82,559 - \$40,768) = \$4,179$  million. Because fixed costs would not change (assuming the new volume is within the relevant range), operating income would also decrease by \$4,179 million, from \$15,818 million to \$11,639 million.

Because of the existence of fixed costs, the percentage decrease in operating income will exceed the percentage decrease in sales. If all costs had been variable, fixed costs would have decreased by an additional  $.10 \times \$25,973 = \$2,597$  million, making operating income  $\$11,639 + \$2,597 = \$14,236$  million, a 10% decrease from the 2011 operating income of \$15,818 million.

2-57 (15-25 min.)

1.	Average revenue per person	$\$8.00 + 4(\$0.50) = \$10.00$
	Total revenue, 200 @ \$10.00 =	<u>\$2,000</u>
	Rent	<u>950</u>
	Total available for prizes and operating income	<u>\$1,050</u>

The church could award cash prizes of \$1,050 and break even.

2.	Number of persons	<u>50</u>	<u>200</u>	<u>350</u>
	Total revenue @ \$10.00	\$ 500	\$2,000	\$3,500
	Fixed costs			
	Rent	\$ 950		
	Prizes	<u>1,050</u>	<u>2,000</u>	<u>2,000</u>
	Operating income (loss)	<u>\$(1,500)</u>	<u>\$ 0</u>	<u>\$ 1,500</u>

Note how "leverage" works. Being highly leveraged means having relatively high fixed costs. In this case, there are no variable costs. Therefore, the revenue is the same as the contribution margin. As volume departs from the break-even point, operating income is affected at a significant rate of \$10.00 per person.

3.	Number of persons	<u>50</u>	<u>200</u>	<u>350</u>
	Revenue	\$ 500	\$2,000	\$3,500
	Variable costs	<u>50</u>	<u>200</u>	<u>350</u>
	Contribution margin	\$ 450	\$1,800	\$3,150
	Fixed costs: Rent	\$ 700		
	Prizes	<u>1,050</u>	<u>1,750</u>	<u>1,750</u>
	Operating income (loss)	<u>\$(1,300)</u>	<u>\$ 50</u>	<u>\$1,400</u>

The risk is lower with the revised cost structure because of lower operating leverage – fixed costs are lower and variable costs are higher. Some of the risk has been shifted to the hotel. As a result, when attendance is low, the parish will not lose as much money, and when attendance is high, the parish will not make as much money. For example, the income at 350 persons is \$1,400 versus \$1,500 and the loss at 50 persons is \$(1,300) instead of \$(1,500).

2-58 (10-20 min.)

1. To compute eBay's operating income, we need to know fixed and variable costs. We are given that its fixed costs are \$37 million. Variable costs in the first quarter of 2001 were:

$$\begin{array}{rcl} \text{Operating expenses} - \text{Fixed costs} & = & \text{Variable costs} \\ \$123 \text{ million} - \$37 \text{ million} & = & \$86 \text{ million} \end{array}$$

Variable costs were  $\$86 \text{ million} \div \$154 \text{ million} = 55.84\%$  of sales. If this percentage also applied to 2002, variable costs in 2002 should have been  $55.84\% \times \$245 \text{ million} = 136.8 \text{ million}$ .

Since sales increased by  $1 - (\$245 \text{ million} \div \$154 \text{ million}) = 59.09\%$  in 2002, variable costs should also have increased by 59.09%:

$$2002 \text{ variable costs} = 1.5909 \times \$86 \text{ million} = \$136.8 \text{ million}$$

Therefore, we calculate 2002 operating income as follows:

$$\begin{array}{l} \text{operating income} = \text{revenues} - \text{variable cost} - \text{fixed cost} \\ = \$245 \text{ million} - \$136.8 \text{ million} - \$37 \text{ million} = \$71.2 \text{ million} \end{array}$$

This is a 130% increase in operating income:

$$(\$71.2 \text{ million} \div \$31 \text{ million}) - 1 = 130\%$$

2. When sales increased 59%, operating income increased by 130%. This is an example of the effect of operating leverage. The variable cost percentage is approximately  $\$86 \div \$154 = 56\%$ . Thus, the contribution margin percentage is  $100\% - 56\% = 44\%$ . Every dollar of sales generates \$.44 of operating income. The sales increase of  $\$245 \text{ million} - \$154 \text{ million} = \$91 \text{ million}$  generated  $\$91 \text{ million} \times 44\% = \$40 \text{ million}$  of operating income, while the original  $\$154 \text{ million}$  of sales had generated only  $\$31 \text{ million}$  of operating income. This is because the same  $\$37 \text{ million}$  of fixed cost applied at both level of sales. The additional  $\$91 \text{ million}$  of sales caused no additional fixed costs, so its total contribution margin all becomes operating income.

2-59 (15-25 min.)

- Let  $N$  = number of hamburgers per month  
 $\$1.25N = \$.71N + \$1,782$   
 $\$.54N = \$1,782$   
 $N = 3,300$  per month, or  $3,300 \div 30 = 110$  per day

- Multiply the answers in (1) by \$1.25

$$3,300 \times \$1.25 = \$4,125 \text{ per month}$$

$$110 \times \$1.25 = \$137.50 \text{ per day}$$

- |   |                 |
|---|-----------------|
| Hamburgers per month, $3,800 \div 2$      | <u>1,900</u>    |
| Revenue per month, $1,900 \times \$1.25$  | \$2,375         |
| Variable expenses, $1,900 \times \$.71$   | <u>1,349</u>    |
| Contribution margin, $1,900 \times \$.54$ | \$1,026         |
| Fixed expenses                            | <u>1,782</u>    |
| Operating income (loss)                   | <u>\$ (756)</u> |

- Contribution margin on extra beers:

$$\text{Per day, } 75 \times \$.72 = \$54$$

$$\text{Per month, } 30 \times \$54 = \$1,620$$

Income from additional beer sales would increase by \$1,620, which more than offsets the \$756 loss on the hamburger sales, making the net effect on operating income of selling hamburgers and selling additional beer because of the hamburger sales equal to  $-\$756 + \$1,620 = \$864$ .

- |  |             |
|--|-------------|
| Operating loss on hamburgers               | \$(756)     |
| Desired contribution margin on extra beers | <u>756</u>  |
| Overall effect on operating income         | <u>\$ 0</u> |

Desired number of extra beers to provide overall effect on operating income of zero:

$$\text{Per month} = \$756 \div .72 = 1,050 \text{ beers}$$

$$\text{Per day} = 1,050 \div 30 = 35 \text{ beers}$$

Or, desired contribution margin per day is  $\$756 \div 30 = \$25.2$   
 Daily number of beers =  $\$25.2 \div \$.72 = 35$

Therefore, if Arnold believes that the extra beers sold amount to 35 daily instead of 75, the hamburger operation would provide an overall effect on operating income of zero.

2-60 (15-20 min.) Note in requirements 2 and 3 how the percentage declines exceed the 15% budget reduction.

1. Let  $N$  = number of persons

Revenue - variable expenses - fixed expenses = 0

$$\$900,000 - \$5,000N - \$280,000 = 0$$

$$5,000N = \$900,000 - \$280,000$$

$$N = \$620,000 \div \$5,000$$

$$N = 124 \text{ persons}$$

2. Revenue is now;  $.85(\$900,000) = \$765,000$

$$\$765,000 - \$5,000N - \$280,000 = 0$$

$$\$5,000N = \$765,000 - \$280,000$$

$$N = \$485,000 \div \$5,000$$

$$N = 97 \text{ persons}$$

$$\text{Percentage drop: } (124 - 97) \div 124 = 21.8\%$$

3. Let  $y$  = supplement per person

$$\$765,000 - 124y - \$280,000 = 0$$

$$124y = \$765,000 - \$280,000$$

$$y = \$485,000 \div 124$$

$$y = \$3,911$$

$$\text{Percentage drop: } (\$5,000 - \$3,911) \div \$5,000 = 21.8\%$$

Regarding requirements 2 and 3, note that the cut in service can be measured by a formula:

$$\% \text{ cut in service} = \% \text{ budget change} \div \% \text{ variable cost}$$

$$\text{The variable-cost ratio is } \$620,000 \div \$900,000 = 68.9\%$$

$$\% \text{ cut in service} = 15\% \div 68.9\% = 21.8\%$$



2-61 (15-20 min.) Answers are in millions.

1.	Sales		\$6,022
	Variable costs:		
	Variable costs of goods sold	\$3,735	
	Variable other operating expenses	<u>487</u>	<u>4,222</u>
	Contribution margin		<u>\$ 1,800</u>

$$\text{Contribution margin percentage} = \$1,800 \div \$6,022 = 29.9\%$$

The contribution margin equals sales less all variable costs, while gross margin equals sales less cost of goods sold. The variable costs include part of the costs of goods sold and also part of the other operating costs. Note that contribution margin can be either larger than or smaller than the gross margin. If most of the cost of goods sold and a good portion of the other operating costs are variable, then variable costs may exceed the cost of goods sold, and the contribution margin will be smaller than the gross margin. However, if a large portion of both the cost of goods sold and the other expenses are fixed, cost of goods sold may exceed the variable cost, resulting in the contribution margin exceeding gross margin.

2.     Predicted sales increase =  $\$6,022 \times .10 = \$602.20$   
       Additional contribution margin =  $\$602.20 \times .299 = \$180$   
       Fixed costs do not change  
       Predicted operating loss =  $\$(600) + \$180 = \$(420)$   
       Percentage decrease in operating loss =  $\$180 \div \$(600) = 30\%$   
       Note that a 10% increase in sales would decrease the operating loss by 30%.

3.     Assumptions include:
- Expenses can be classified into variable and fixed categories that completely describe their behavior within the relevant range.
  - Costs and revenues are linear within the relevant range.
  - Predicted sales volume is within the relevant range.
  - Efficiency and productivity are unchanged.
  - Sales mix is unchanged.
  - Changes in inventory levels are insignificant.

2-62 (20-30 min.)

Variable costs per box are  $(\$0.14 + \$0.22 + \$0.09)$ ,  $(\$0.14 + \$0.14 + \$0.09)$ , and  $(\$0.14 + \$0.05 + \$0.09)$ , or  $\$.45$ ,  $\$.37$ , and  $\$.28$ , respectively.

1. Let  $N$  = volume level in boxes that would earn same profit

$$\$7,840 + \$.45N = \$11,200 + \$.37N$$

$$\$0.08N = \$3,360$$

$$N = 42,000 \text{ boxes}$$

2. As volume increases, the more expensive models would generate more profits. Compare the deluxe and jumbo models:

Let  $N$  = volume level in boxes that would earn same profit

$$\$20,200 + \$.28N = \$11,200 + \$.37N$$

$$\$0.09N = \$9,000$$

$$N = 100,000 \text{ boxes}$$

Therefore, the decision rule is as shown below.

<u>Anticipated Annual</u> <u>Sales Between</u>	<u>Use Model</u>
0 - 42,000	Standard
42,000 - 100,000	Deluxe
100,000 and above	Jumbo

The decision rule places volume well within the capacity of each model.

3. No, management cannot use theater capacity or average boxes sold because the number of seats per theater does not indicate the number of patrons attending nor the popcorn-buying habits in different geographic locations. Each theater may have a different "boxes sold per seat" average with significant variations. The decision rule does not take into account variations in demand that could affect model choice.

2-63 (10-15 min.)

1. Kellogg's has the higher fixed cost, while Post has the higher variable cost. Thus, the contribution margin for Kellogg's will be higher. Kellogg's will have more risk. Its profits increase faster as sales increase, but its profits decrease faster (or losses increase faster) as sales decrease.
2. Post provides more incentive to its sales force to increase sales. For each \$1 of increased sales, Post pays more of that increase to the sales force, while Kellogg's retains more of the increase for the company's profit.
3. A possible negative of the increased incentive for the Post sales force to increase sales is a motivation to increase those short-term sales at any cost. That is, the Post sales force might be motivated to sell customers product they don't need or to record sales that are not yet final. Many companies have found that too much emphasis on sales volumes can cause managers to take unethical actions to increase their sales levels.

2-64 (20-25 min.)

1. Net income (loss) =  $(200,000 \times \$1) + (100,000 \times \$2) - \$680,000$   
=  $\$200,000 + \$200,000 - \$680,000$   
=  $\$(280,000)$

2. Let B = number of units of beef enchiladas to break even  
2B = number of units of chicken tacos to break even (C)

Total contribution margin - fixed expenses = zero net income

$$\begin{aligned}(\$2 \times B) + (\$1 \times 2B) - \$680,000 &= 0 \\ \$4 \times B &= \$680,000 \\ B &= 170,000 \\ 2B &= 340,000 = C\end{aligned}$$

The break-even point is 170,000 units of beef enchiladas plus 340,000 units of chicken tacos, a grand total of 510,000 units.

3. If tacos, break-even would be  $\$680,000 \div \$1 = 680,000$  units.  
If enchiladas, break-even would be  $\$680,000 \div \$2 = 340,000$  units.

4. Net income (loss) =  $(225,000 \times \$1) + (75,000 \times \$2) - \$680,000$   
=  $\$225,000 + \$150,000 - \$680,000$   
=  $\$(305,000)$

- Let B = number of units of beef enchiladas to break even  
3B = number of units of chicken tacos to break even (C)

Total contribution margin - fixed expenses = zero net income

$$\begin{aligned}(\$2 \times B) + (\$1 \times 3B) - \$680,000 &= 0 \\ \$5 \times B &= \$680,000 \\ B &= 136,000 \\ 3B &= 408,000 = C\end{aligned}$$

The major lesson of this problem is that changes in sales mix affect break-even points and net incomes.

2-65 (20-25 min.)

1. Let  $S$  = number of self-pay patients ( $S$ )  
 $3S$  = number of other patients ( $G$ )

$$(\$1,250 \times S) + (\$950 \times 3S) - (\$750 \times S) - (\$750 \times 3S) - \$52,800,000 = 0$$
$$(\$1,250 \times S) + (\$2,850 \times S) - (\$750 \times S) - (\$2,250 \times S) = \$52,800,000$$
$$\$1,100 \times S = \$52,800,000$$
$$S = 48,000$$
$$3S = 144,000 = G$$

The break-even point is 48,000 self-pay patient days plus  $48,000 \times 3 = 144,000$  other patient days, a grand total of 192,000 patient days.

2. Contribution margins:  
 $S = \$1,250 - \$750 = \$500$  per patient day  
 $G = \$950 - \$750 = \$200$  per patient day

Patient days:  
 $S = .40 \times 172,000 = 68,800$   
 $G = .60 \times 172,000 = 103,200$

$$\text{Net income} = (68,800 \times \$500) + (103,200 \times \$200) - \$52,800,000$$
$$= \$34,400,000 + \$20,640,000 - \$52,800,000 = \$2,240,000$$

Let  $S$  = number of self-pay patients ( $S$ )  
 $1.5S$  = number of other patients ( $G$ )

$$(\$1,250 \times S) + (\$950 \times 1.5S) - (\$750 \times S) - (\$750 \times 1.5S) - \$52,800,000 = 0$$
$$(\$1,250 \times S) + (\$1,425 \times S) - (\$750 \times S) - (\$1,125 \times S) = \$52,800,000$$
$$\$800 \times S = \$52,800,000$$
$$S = 66,000$$
$$1.5S = 99,000 = G$$

The break-even point is now lower ( $66,000 + 99,000 = 165,000$  patient days instead of  $48,000 + 144,000 = 192,000$  patient days).

2-66 (15-25 min.)

1. Let N = number of rooms

$$\begin{aligned}
 (\$90 \times N) - (\$42 \times N) - \$8,700,000 &= \frac{\$801,000}{(1 - .25)} \\
 (\$48 \times N) - \$8,700,000 &= \$1,068,000 \\
 \$48 \times N &= \$9,768,000 \\
 N &= 203,500 \text{ rooms}
 \end{aligned}$$

$$\begin{aligned}
 (\$48 \times N) - \$8,700,000 &= \frac{\$400,500}{(1 - .25)} \\
 (\$48 \times N) - \$8,700,000 &= \$534,000 \\
 \$48 \times N &= \$9,234,000 \\
 N &= 192,375 \text{ rooms}
 \end{aligned}$$

$$\begin{aligned}
 2. \quad (\$90 \times N) - (\$42 \times N) - \$8,700,000 &= 0 \\
 \$48 \times N &= \$8,700,000 \\
 N &= 181,250 \text{ rooms}
 \end{aligned}$$

Number of rooms at 100% capacity =  $570 \times 365 = 208,050$   
 Percentage occupancy to break even =  $181,250 \div 208,050 = 87.1\%$

3. Using the shortcut approach described in the chapter appendix:

$$\begin{aligned}
 \text{Change in net income} &= \text{Change in vol. in units} \times \text{Cont. margin/unit} \times (1 - \text{tax rate}) \\
 &= 6,000 \times \$48 \times (1 - .25) \\
 &= 6,000 \times \$36 \\
 &= \$216,000.
 \end{aligned}$$

Note that a 3% increase in rooms rented increased net income by \$216,000 ÷ \$675,000 or 32%.

Rooms rented	<u>200,000</u>	<u>206,000</u>
Contribution margin @ \$48	\$9,600,000	\$9,888,000
Fixed expenses	<u>8,700,000</u>	<u>8,700,000</u>
Income before taxes	900,000	1,188,000
Income taxes @ 25%	<u>225,000</u>	<u>297,000</u>
Net income	<u>\$ 675,000</u>	<u>\$ 891,000</u>

Increase in net income	<u>\$216,000</u>
Percentage increase	<u>32%</u>

2-67 (15-25 min.)

Current contribution margin = \$15 - \$8 - \$4 = \$3.

New variable costs per disk will be (125% x \$8) + \$4 = \$10 + \$4 = \$14.

1. Break-even point =  $\frac{\$714,000}{\$15 - (\$8 + \$4)} = 238,000 \text{ CDs}$

2. Contribution margin: \$15 - (\$8 + \$4) = \$3

Increased after-tax income after 15% increase in volume:

$$\begin{aligned} \text{Change in net income} &= \text{Increase in vol. in units} \times \text{Cont. margin/unit} \times (1 - \text{tax rate}) \\ &= 25,500 \times \$3 \times (1 - .40) \\ &= \$45,900 \text{ increase in income} \end{aligned}$$

3. Let N = target sales in units

25% increase in unit purchase price will increase purchase price to \$10 (from previous value of \$8) so variable costs per unit will be \$10 + \$4 = \$14.

$$\text{Target sales} - \text{Variable costs} - \text{Fixed costs} = \frac{\text{target after-tax net income}}{1 - \text{tax rate}}$$

$$(\$15 \times N) - (\$14 \times N) - \$714,000 = \$90,000 \div (1 - .4)$$

$$(\$15 \times N) - (\$14 \times N) - \$714,000 = \$150,000$$

$$\$1 \times N = \$864,000$$

$$N = 864,000 \text{ units}$$

$$\$15 \times N = \$12,960,000$$

4. Let P = new selling price

$$\text{Current contribution ratio is } \$3 \div \$15 = .20$$

$$\text{New contribution ratio is } (P - \$14) \div P = .20$$

$$.20P = P - \$14$$

$$.80P = \$14$$

$$P = \$14 \div .80$$

$$P = \$17.5$$

2-68 (25-35 min.)

1.  $\$12,150,000 \div \$810 = 15,000$  patient-days
2. Variable costs =  $\$3,300,000 \div 15,000 = \$220$  per patient-day

Contribution margin =  $\$810 - \$220 = \$590$  per patient-day

To recoup the specified fixed expenses:

$$\$5,900,000 \div \$590 = 10,000 \text{ patient-days}$$

3. The fixed cost levels differ as the relevant range changes:

<u>Patient-Days</u>	<u>Non-Nursing Fixed Expenses</u>	<u>Nursing Fixed Expenses</u>	<u>Total Fixed Expenses</u>
10,000-12,000	\$5,900,000	\$1,350,000(a)	\$7,250,000
12,001-16,000	5,900,000	1,575,000(b)	7,475,000

(a)  $\$45,000 \times 30 = \$1,350,000$

(b)  $\$45,000 \times 35 = \$1,575,000$

To break even on a lower level of fixed costs:

$$\$7,250,000 \div \$590 = 12,288 \text{ patient-days}$$

This answer exceeds the lower-level maximum; therefore, this answer is infeasible. The department must operate at a \$7,475,000 level of fixed costs to break even:  $\$7,475,000 \div \$590 = 12,669$  patient-days.

4. The nursing costs would have been variable instead of fixed. The contribution margin per patient-day would have been  $\$810 - \$220 - \$200 = \$390$ . The break-even point would be higher:  $\$5,900,000 \div 390 = 15,128$  patient-days.

Some instructors might want to point out that hospitals have been under severe pressures to reduce costs. More than ever, nursing costs are controlled as variable rather than fixed costs. For example, more part-time help is used, and nurses may be used for full shifts but only as volume requires.





2-70 (25-30 min.) This case is based on real data that has been simplified so that the numbers are easier to handle.

- Daily break-even volume is 85 dinners and 170 lunches:

First compute contribution margins on lunches and dinners:

$$\begin{aligned} \text{Variable cost percentage} &= (\$1,246,500 + \$222,380) \div \$2,098,400 \\ &= 70\% \end{aligned}$$

$$\begin{aligned} \text{Contribution margin percentage} &= 1 - \text{variable cost percentage} \\ &= 1 - 70\% = 30\% \end{aligned}$$

$$\text{Lunch contribution margin} = .30 \times \$20 = \$6$$

$$\text{Dinner contribution margin} = .30 \times \$40 = \$12$$

$$\text{Annual fixed cost is } \$170,940 + \$451,500 = \$622,440$$

Let X = number of dinners and 2X = number of lunches

$$(\$12 \times X) + (\$6 \times 2X) - \$622,440 = 0$$

$$\$24(X) = \$622,440$$

$$X = 25,935 \text{ dinners annually to break even}$$

$$2X = 51,870 \text{ lunches annually to break even}$$

On a daily basis:

$$\text{Dinners to break even} = 25,935 \div 305 = 85 \text{ dinners daily}$$

$$\text{Lunches to break even} = 85 \times 2 = 170 \text{ lunches daily or}$$

$$51,870 \div 305 = 170 \text{ lunches daily.}$$

To determine the actual volume, let Y be a combination of 1 dinner and 2 lunches. The price of Y is  $\$40 + (2 \times \$20) = \$80$ , and total volume in units of Y is  $\$2,098,400 \div \$80 = 26,230$  and daily volume is  $26,230 \div 305 = 86$ . Therefore, 86 dinners and  $2 \times 86 = 172$  lunches were served on an average day. This is 1 dinner and 2 lunches above the break-even volume.

- The extra annual contribution margin from the 3 dinners and 6 lunches is:

$$3 \times \$40 \times .30 \times 305 = \$10,980$$

$$+ 6 \times \$20 \times .30 \times 305 = \underline{10,980}$$

$$\text{Total} \quad \quad \quad \underline{\underline{\$21,960}}$$

The added contribution margin is greater than the \$15,000 advertising expenditure. Therefore, the advertising expenditure would be warranted. It would increase operating income by  $\$21,960 - \$15,000 = \$6,960$ .

3. Let Y again be a combination of 1 dinner and 2 lunches, priced at \$80. Variable costs are  $.70 \times \$80 = \$56$ , of which  $\$56 \times .25 = \$14$  is food cost. Cutting food costs by 20% reduces variable costs by  $.20 \times \$14 = \$2.80$ , making the variable cost of Y  $\$56 - \$2.80 = \$53.20$  and the contribution margin  $\$80 - \$53.20 = \$26.80$ . (This could also be determined by adding the \$2.80 saving in food cost directly to the old contribution margin of \$24.) The required annual volume in Y needed to keep operating income at \$7,080 is:

$$\$26.80 (Y) - \$622,440 = \$7,080$$

$$\$26.80 (Y) = \$629,520$$

$$Y = 23,490$$

$$\text{Therefore, daily volume} = 23,490 \div 305 = 77 \text{ (rounded)}$$

If volume drops no more than  $86 - 77 = 9$  dinners and  $172 - 154 = 18$  lunches, using the less costly food is more profitable. However, there are many subjective factors to be considered. Volume may not fall in the short run, but the decline in quality may eventually affect repeat business and cause a long-run decline. Much may depend on the skill of the chef. If the quality difference is not readily noticeable, so that volume falls less than, say, 10%, saving money on the purchases of food may be desirable.

2-71 (25-30 min.)

1. Break-even in pounds = Annual fixed costs  $\div$  Contribution margin/pound  
$$= \frac{\$566,250}{(5.00 - \$3.00)} = 283,125 \text{ pounds}$$

2. Contribution margin ratio =  $\$2.00 \div \$5.00 = 40\%$

Old variable cost =  $\$3.00$

Only the cost of salmon is affected:

New variable cost =  $\$3.00 + (.15 \times \$2.50) = \$3.375$

Let S = Selling price

Selling price - Variable costs = Contribution margin

$$(S - \$3.375) = .40S$$

$$.60S = \$3.375$$

$$S = \$5.625$$

Check:  $(\$5.625 - \$3.375) \div \$5.625 = 40\%$

3. Current income before taxes:  
$$= 390,000 \times (\$5.00 - \$3.00) - \$566,250$$
$$= \$780,000 - \$566,250 = \$213,750$$

Current income after taxes:  
$$= \$213,750 \times .60 = \$128,250$$

The problem can be solved by using units and then converting to dollar sales.

Let N = sales in pounds

$$\begin{aligned} \text{Sales} - \text{Variable expenses} - \text{Fixed expenses} &= \frac{\text{Net income}}{1 - \text{tax rate}} \\ (\$5.00 \times N) - \{ [(\$3.00 + .15 \times \$2.50)] \times N \} - \$566,250 &= \$128,250 \div (1 - .4) \\ (\$5.00 \times N) - (\$3.375 \times N) - \$566,250 &= \$213,750 \\ \$1.625 \times N &= \$780,000 \\ N &= 480,000 \text{ pounds} \\ \$5.00 \times N &= \$2,400,000 \text{ sales} \end{aligned}$$

An alternative way to get the solution is:

New contribution margin ratio =  $(\$5.00 - \$3.375) \div \$5.00 = .325$

New variable-cost ratio =  $1.000 - .325 = .675$

Let S = Sales

$$S = (.675 \times S) + \$566,250 + [\$128,250 \div (1 - .4)]$$

$$.325 \times S = \$780,000$$

$$S = \$2,400,000$$

4. Strategies might include:
  - (a) Increase selling price by the \$.375 cost increase.
  - (b) Decrease other variable costs by \$.375 per pound.
  - (c) Decrease fixed costs by  $$.375 \times 390,000 = \$146,250$ .
  - (d) Increase unit sales by  $480,000 - 390,000 = 90,000$  pounds.
  - (e) Some combination of the above.

2-72 (15-20 min.)

1. The following table shows the comparison between percentage changes in total revenue and income before taxes for the six major regions of Nike.

<u>Region</u>	<u>Percent Change in Revenue</u>	<u>Percent Change in Pre-tax Income</u>
North America	13%	14%
Western Europe	-2%	-16%
Central & Eastern Europe	4%	-8%
Greater China	18%	22%
Japan	-13%	-37%
Emerging Markets	24%	32%

- The term operating leverage means that a substantial portion of the resources used to generate income were fixed-cost resources and did not increase in response to increased revenue-generating activities. As a result, income changes more than proportional to the change in revenue.
2. There are many possible explanations. One possibility is that while revenues increased, variable costs may have increased so that the overall contribution margin fell, resulting in a decrease in income. Another possibility is that even if variable costs did not increase, fixed costs may have increased by an amount that more than offset the increased contribution from increased sales.
  3. Nike's operating leverage is the ratio of its fixed costs to variable costs. A large percentage of Nike's costs is cost of goods sold, which is primarily a variable cost, making operating leverage low. However, Nike also has many fixed costs. Many of Nike's fixed costs are related to its distribution function. The costs of the distribution center, equipment, and salaries of regular employees and management all contribute to a substantial fixed-cost component of total cost. Another significant component of fixed costs is the Nike World Campus in Beaverton, Oregon with 16 buildings and almost 6,000 management staff.

2-73 (30-40 min.) For the solution to this Excel Application Exercise, follow the step-by-step instructions provided in the textbook chapter. Answers to the questions follow:

1. Proposal A:  
 Break even in units:  $\$110,000 \div (\$99 - \$55) = 2,500$  units  
 Break even in dollars:  $2,500 \times \$99 = \$247,500$

Proposal B:

Break even in units:  $\$110,000 \div (\$129 - \$55) = 1,486$  units

Break even in dollars:  $1,486 \times \$129 = \$191,694$

Proposal C:

Break even in units:  $\$110,000 \div (\$99 - \$49) = 2,200$  units

Break even in dollars:  $2,200 \times \$99 = \$217,800$

2. The break-even points are much smaller because the contribution margin is larger while the fixed costs are unchanged.
3. The increase in contribution margin was not nearly as large, \$6 in proposal C compared to \$30 in proposal B.

2-74 (30 min. or more)

The purpose of this problem is to develop an intuitive feel for the costs involved in a simple production process and to assess whether various costs are fixed or variable. Then students must assess the market to determine a price so that they can compute a break-even point.

Completing this problem can be done quickly or it can take much time. It might even be done in class, with students suggesting the various costs and predicting their levels. A complete analysis might involve finding the actual prices of the resources needed to make the product or service. This could lead to time-consuming research. Whatever approach is taken, students are led to see the real-world application of what they are learning.

2-75 (30-40 min.) NOTE TO INSTRUCTOR: This solution is based on the web site as it was in **early 2012**. **Be sure to examine the current web site before assigning this problem, as the information** there may have changed.

1. Answers to the questions depend on the student's location and choices of dates. Fares available include business select, anytime, and “wanna get away”. Different fares are offered because of the different costs incurred by SWA to serve customers who have different flying needs. Another factor causing different fares is the need to match products offered by competing airlines. Restrictions such as the requirement to make reservations at least 7 days in advance of travel are necessary to give SWA planning information in advance. Limiting the number of reduced-price wanna get away fares on each flight is necessary in order to keep open seats for customers who must travel on short notice.
2. It is likely that the fares one week in advance are higher than the fares one month in advance. Customers who need to travel with short notice are willing to pay more. Many business travelers fly with very short notice.
3. On a particular flight, price paid for a seat (assuming the same class seat) is not a cost driver. The various costs incurred by SWA will change only slightly – possibly the type of food served will vary as a function of the price paid for a seat on a particular trip, but almost all the other costs are independent of the price paid for the seat.
4. Operating revenues and operating expenses are reported for the current and prior year along with the percentage change. The operating revenues increased from \$12.104 billion in 2010 to \$15.658 billion in 2011, an increase of 29.4%. Operating expenses increased from \$11.116 billion in 2010 to \$14.965 billion in 2011, an increase of 34.6%. With expenses rising faster than revenues, profits will fall – as shown by the 29.8% decrease in operating income.
5. To describe a particular cost as fixed or variable, we must identify the cost driver, the time period involved, and the relevant range. In this case, assume that the period is one year and the relevant range is the number of ASMs that can be available without adding to or subtracting from the current fleet of airplanes. Thus, adding ASMs means flying the existing airplanes for more hours.  
  
Costs that would probably vary with ASMs are salaries, wages, and benefits, employee retirement plans, fuel and oil, maintenance materials and repairs, landing fees and other rentals. Aircraft rentals and depreciation would probably be fixed costs.  
  
Some of these costs might be more directly caused by other cost drivers. For example, revenue passenger miles (RPM), that is number of passengers times the miles each flies, might drive agency commissions and possibly some salaries (for example, flight attendants whose number depends on how many passengers are on a particular flight).